



# CLIENT UPDATE

Rezworth Burchenson  
Chief Executive Officer - VMWM



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## Dear Valued Client,

As the nation contends with challenges associated with the COVID-19 pandemic, we wish to assure you that Victoria Mutual Wealth Management Limited has a robust Business Continuity Plan which is being actively executed. We remain your solid, trusted partner for investment services.

Our offices remain accessible to you from 9 AM – 4 PM. However, in keeping with guidance from the Ministry of Health & Wellness on limiting physical interaction and increasing social distancing, we encourage you to utilise electronic methods to initiate your transactions. This will require a signed E-mail indemnity form. If you do not currently have this on your record, please complete the attached **E-mail Indemnity Form** and take it to one of our six offices along with appropriate identification. A step-by-step- guide for processing your transactions is also attached.

Our Team has initiated enhanced monitoring of the markets and will be increasing dispatch of news on movements that could impact your investment. These updates will be sent to you from [wealthinfo@myvmgroup.com](mailto:wealthinfo@myvmgroup.com). Your Wealth Advisor is also available to provide advice as required.

**We take this opportunity to offer best wishes to you and your families as we all navigate this evolving situation together.**

Thank you.

**Rezworth Burchenson**  
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